

Claim Form

Customer Name: *

Account Number: *

Email Address: *

Contact Phone: *

Invoice Number: *

Date flowers delivered: *

Claim Details: *

Select your preferred method of supporting evidence*

- None required. Claim less than 20 stems
- Email photos to sales@lilies.co.nz(Required for claims in excess of 20 stems)
- Return products (Required for claims in excess of 100 stems)

In all cases where we accept liability, our remedy will be to supply replacement product free of charge